

Privacy Policy

Concierge Health Case Management, LLC ("we," "us," or "our") is committed to protecting your privacy and safeguarding your personal information. This Privacy Policy outlines our practices concerning the collection, use, and disclosure of your information when you access our website and utilize our healthcare management services.

Information Collection

We may collect personal information that you voluntarily provide when contacting us or requesting our services, including:

- Name and contact details (email address, phone number, physical address)
- Health-related information necessary to provide personalized healthcare services
- Information related to your inquiries, feedback, or consultation requests

Use of Information

We use your personal information for purposes including:

- Providing personalized healthcare management and advocacy services
- Assessing and managing health-related risks
- Communicating with you regarding your care plan, appointments, and health updates
- Improving our services and ensuring the quality and safety of care provided

Sharing of Information

We do not sell or rent your personal information to third parties. Your information may only be shared with:

- Healthcare providers directly involved in your care
- Trusted third-party partners assisting us in providing healthcare support services
- Regulatory bodies, as required by applicable laws or regulations

Protection of Information

We maintain administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

HIPAA Compliance

We adhere to all applicable provisions of the Health Insurance Portability and Accountability Act (HIPAA), ensuring the protection and confidentiality of your health information. Please refer to our Privacy Policy for detailed information about our HIPAA practices.

Website Security

Our website uses secure transmission methods (SSL encryption) to protect your data submissions through our contact forms or inquiries.

Cookies and Tracking

We may use cookies and similar technologies on our website to enhance user experience, analyze website traffic, and monitor site performance. You may configure your browser to decline cookies, but doing so may limit certain website functionalities.

Your Rights

You may contact us to access, update, correct, or request deletion of your personal information. Please contact us using the details provided below.

Changes to this Privacy Policy

We may periodically update this policy. Any updates will be posted on this page, with the revision date clearly indicated.

Contact Us

For any questions or concerns regarding this Privacy Policy, please contact us at:

Concierge Health Case Management, LLC

Last Updated: 04-03-2025